



POWER AFRICA COVID-19 WEBINAR SERIES

The **USAID-funded West Africa Energy Program (WAEP)** has teamed up with **Association of Power Utilities of Africa (APUA)** to bring the COVID-19 Webinar Series to our partner utilities. The series will cover a range of topics to help utilities continue to adapt to the COVID-19 landscape and plan a successful path forward.

Please keep an eye on your inbox for webinar registration links to come.

ALL WEBINARS WILL OCCUR TUESDAYS AT 11am GMT

We look forward to your participation!

Please join us for the following webinars:

October 20
11:00 GMT

COVID-19 Impacts on Power Sector in West Africa

Analyzing high-level implications across the energy sector that impact utilities' ability to remain resilient and plan course to return to "business as usual."

To register, [click here](#)

October 27
11:00 GMT

Communicating Change within the Utility during COVID-19

Cover how utilities can more effectively communicate with staff especially through periods of change

To register, [click here](#)

November 3
11:00 GMT

Business Impact Assessment and Continuity Planning

Provide Utilities with knowledge and tools to develop/revise their business continuity plans

To register, [click here](#)

November 10
11:00 GMT

Customer Engagement during COVID-19

Discuss methods and channels to effectively engage clients and improve client relations

To register, [click here](#)

November 17
11:00 GMT

Assisting in Financial Planning for Utilities Negatively Impacted by COVID-19

Provide tools and financial planning strategies to aid utilities' recovery from financial losses caused by COVID-19

To register, [click here](#)

December 8
11:00 GMT

Power Purchase Agreements Negotiations and Management

Deliver best practices in developing, implementing, and managing adjustment tools and arrangements related to their respective type of PPA contracts.

To register, [click here](#)